

CLOUD

Unfortunately for some businesses the cost of running a Microsoft Exchange server 'In-House' is simply too expensive, namely because manpower is required to then maintain the systems.

This is why Cloud4 Managed Exchange hosting makes sense if you are not keen on the costs of taking this on in-house. Whether you are a small or large business, Cloud4 have the resources and technology required to set this up and manage going forward at only a very small fee for each employee using the service.

Cloud4 Managed Exchange will ensure you don't have to worry, and through our Exchange server outsourcing, you can rest assured that your email is safe and secure. Benefit from:

- Lower total costs with Free Microsoft Outlook licenses with every mailbox and no facility-related overhead
- 24/7 technical support
- 99.9% uptime
- Free setup
- Improved performance and reliability
- Wireless synchronization
- Private and shared calendars
- Multiple access methods
- Web-based control panel
- Disaster recovery and regular/secure backups
- IT resources freed to focus on mission-critical projects
- Mobile and Web email access
- Shared folders and calendars
- Spam and virus filtering
- Secure storage on a central server

Cloud4 Hosted Exchange

E-mail is now an integral part of every organisation. The ability to communicate and collaborate cost effectively is now more important than ever in this ever changing climate. Cloud4 Hosted Exchange provides you with the tools to be able to deliver a secure high-end messaging solution at a realistic cost.

Cloud4 Hosted Exchange provides you with the tools to translate information into knowledge, at a fraction of the cost of an internal solution. Utilising Microsoft Exchange® 2007 seamlessly integrates with all Microsoft operating systems and Microsoft Outlook, Cloud4 Hosted Exchange provides you with a powerful infrastructure for creating, storing and sharing information.

Cloud4 Hosted Exchange is a fully managed extensive messaging service that enables companies to share contacts, calendars and email for a fraction of the cost of an in-house solution and you can be rest assured your email is safe and secure.



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Cloud4 Hosted Exchange Benefits

Cloud4 Hosted Exchange provides you with the tools to enable your employees to communicate, collaborate and plan more efficiently thus resulting in lower costs and better organisation for your business.

Anytime, anywhere access

All you need is a web browser and Internet connection. With Outlook Web Access (OWA) users will have access to their e-mail, personal/group calendars, and contacts, group scheduling and shared files via the Web browser.

Enhanced, managed security

Exchange 2007 when combined with Outlook 2007 provides an in-built VPN to ensure extra protection on important information.

24x7x365 availability, monitoring & support

You can rest assured that your mailbox is in capable hands. Our support team is available to you 24 hours a day 7 days a week and a comprehensive knowledge base is available via the Cloud4 Hosted Exchange website.

Minimal investment costs

Minimal setup cost, no hardware purchases, no software licences cost nor IT personnel are required to create and manage accounts or manage the server.

Constant and full backup of your data

Cloud4 Hosted Exchange realises the importance of regularly backed up data. Your mailbox will be protected by constant and regular daily backups. We will also keep backup copies 365 days after the last backup.

Data Centre

Cloud4 Hosted Exchange infrastructure is located in the Level3 Data Centre. This hosting environment assures the highest system availability, and benefit from UPS's, standby generators, fire suppression systems, 24x7x365 security and 99.99% network uptime guarantee.

Guaranteed Service Level Agreement

As we regard each mailbox as a vital extension to your business, Cloud4 Hosted Exchange maintains a 99.9% system availability (99.5% Service Level Agreement) to ensure smooth running of your business.

Antivirus protection

You will have your peace of mind as your mailbox will be constantly protected from spam and all known viruses.

Wireless Exchange

Access your e-mail anytime; anywhere using your WAP enabled mobile device or your PDA. Cloud4 Hosted Exchange also supports Apple iPhones and all blackberry devices.



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Cloud4 Exchange Outlook Web Access

A key feature of Cloud4 Exchange is the improved Outlook Web Access 2007 (OWA) which is available via any web browser and gives you full control over your mail, contacts, calendar and public folders wherever you are in the world. Here are some of the new features available:

- Meeting requests can be forwarded
- Desktop Alert and Notification Area icon for new mail
- Richer support for icons in Mail view
- Control when messages are marked as read in Preview Panel
- Public folders now display in their own window
- Access to Global Address Lists properties sheets within an e-mail message or meeting request
- Message sensitivity settings on Information Bar
- Meeting invitees can set their preferred reminder time for meetings
- Support for common rules
- Personal Tasks
- Message signatures
- Saved searches
- Faster connection Speeds

Mailbox content is compressed on the Cloud4 Exchange server before being sent to the Outlook 2007 client. Outlook 2007 downloads all items from the server-based mailbox and keeps them synchronized in a cache on the local client computer. After a full copy of the mailbox is downloaded, the client performs most e-mail related tasks from the local computer. Communication with the server is only required during offline folder synchronization, when downloading new items to the client computer, when uploading added or changed items to the server, or when sending messages.

Cloud4 Exchange Anti Spam

As spam and Virus attacks are an ever growing issue for many organisations we have designed a fully managed Anti-Virus and Anti-Spam service which guarantees your servers, desktops and all your systems remain clean from spam and security threats ensuring you and your workforce can work without any disruption. Typical Features of Cloud4 Spam & Virus Filter include:

- Anti-Spoofing & Anti-Phishing
- Anti-Spyware
- Header & Text Analysis
- Outbound Email Filtering
- Denial of Service Protection
- Directory Harvest Protection
- Spam tracking database
- No software installation required



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Cloud4 Exchange Wireless Messaging

Windows Mobile 6

In today's modern environment the ability to access, read, and respond to your emails and have access to your calendar remotely via your mobile device is essential to meet the demands of everyday business needs.

Direct Push Technology

You can now receive your Emails, Calendar, Contact and Task information to your Windows Mobile 5 handset using direct push technology from any location. Seamlessly integrating with your Cloud4 Exchange mailbox, the features provide a fast and effective method of communication with clients and colleagues from any location keeping you ahead of competitors. This new service is free and available now if you have the relevant handset and operating system.

Data is protected using SSL encryption and server authentication. Pin protection and remote management capabilities ensure your data is safe.

Windows Mobile ActiveSync Service is fully integrated with your existing Cloud4 Exchange account.

Features

- Wireless synchronization of your Exchange mailbox, contacts and calendars
- View email attachments (formats supported: Microsoft Word, Microsoft Excel, etc.)
- Use SSL Encryption when connected

System Requirements

- Microsoft Windows Mobile 5 powered hand-held device
- Wireless Internet access on the mobile device
- Active Cloud4 Exchange Account

To get the latest news about Windows Mobile 6 and the range of supported devices go to the following link:
www.windowmobile.co.uk

To find out more about the costs of this the Cloud4 Exchange solution, and to get your business communicating and collaborating more effectively. Contact your Cloud4 Partner today.



Contact us today!..
Ideal Business Services Ltd
Tel: 01942 209578
Email: sales@idealbusinessservices.co.uk

